



*"I am very glad that we used **Savincom** for VoIP. I would highly recommend Savincom for their good product knowledge and great customer service. SLA is very good. They resolve the issue within 10-15 minutes. It has been a while since we are using the Unified Communications solutions. It has enabled employees to work how, where and when it suits them, encouraging engagement, productivity and collaboration across the workforce."*



- IT Coordinator Group Designer.

Designer Group
Global Corporation




Designer Group is a leading international mechanical & electrical provider specialising in turnkey packages for the design, supply and installation of utilities. Headquartered in Dublin, with regional offices in Limerick, the UK, Germany, Africa and the USA.

savincom

The Challenge



-  Looking for a cost-effective and smooth solution for VoIP for one of the client offices.
-  Struggling to get customers to interact with staff across desk phones, desktop and mobile hence got the customer to Unified Communications service.

The Result


-  Savincom created a smooth and effective VoIP for Designer Group on Gamma/ Horizon network.
-  Reliable VoIP network was provided for one of the offices of Designer Group.
-  Efficient account management services ensured that the costs were reduced by a good margin.


-  Issues are fully resolved quickly in just **15 minutes** on average.
-  Dedicated account managers and support team are always willing to help assure smooth VoIP set up and communications flow.


The Journey

-  It has been a while since the Designer Group used the Unified Communications solutions from Savincom. This has enabled employees in that office to work how, where and when it suits them, encouraging engagement, productivity and collaboration across the workforce.
-  Savincom always ensures extremely quick and pleasant response and support to customer queries whenever and whatever the issues are.

savincom

 **Location**
The Mille, 8th Floor 1000
Great West Road Brentford TW8 9DW

 **Sales team**
sales@savincom.co.uk
020 3544 7777

 **Support team**
support@savincom.co.uk
020 3544 7770