

BILLING CUSTOMER SELF CARE REPORTS LOGOUT ?



Bill Summary

Account Name Mrs Miggins Pie Shoppe
Account Number 10000

Invoice Number
Invoice Date
Billing Period

- 01 July 2018 (Unbilled)
- 01 May 2018 (Unbilled)
- 01 May 2018 (Unbilled)
- 01 January 2018 (Unbilled)
- 01 July 2017 (Unbilled)
- 01 June 2017 (Unbilled)
- 01 May 2017
- 01 April 2017
- 01 March 2017
- 01 February 2017
- 01 January 2017

Invoice

Summary Of Call Charges

International Calls	0.2730
Non-Geographic Calls	1.8113

Additional Services

Telephone Package Rental	140.9100
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Net Amount Due (excluding VAT)	142.9900
VAT at 20%	28.6000

Total Amount	171.5900
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Bill Summary – shows a summary of your bill charges. At the top left you can filter on previous months charges and view any unbilled data for the current billing month





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Itemised Calls

Account Name Mrs Miggins Pie Shoppe
Account Number 10000

Invoice Number 201705100111
Invoice Date 05 June 2018
Billing Period 01 May 2017

Destination	Call Info	Sub Site	Destination Type	MB Used	Time	Date	CLI	Cost	Other Party	Duration (Secs)	Access Cost
UK Local			Local	0.00	09:51:07	02/05/2017	01132772456	0.0000	01132211190	58	0.0000
UK National			National	0.00	11:00:29	02/05/2017	01134678633	0.0000	01656729846	327	0.0000
UK Local			Local	0.00	11:22:03	02/05/2017	01132772456	0.0000	01132211190	138	0.0000
T Mobile, Virgin Mobile			UK Mobile	0.00	11:30:45	02/05/2017	01134678633	0.0000	07484009233	7	0.0000
Vodafone Mobile			UK Mobile	0.00	11:59:44	02/05/2017	01134678633	0.0000	07990520278	32	0.0000
UK Local			Local	0.00	12:11:34	02/05/2017	01134678633	0.0000	01977800466	117	0.0000
UK Local			Local	0.00	16:42:18	31/05/2017	01132772456	0.0000	01132211190	26	0.0000
T Mobile, Virgin Mobile			UK Mobile	0.00	12:44:38	31/05/2017	01134678632	0.0000	07931608896	131	0.0000
UK Local			Local	0.00	14:23:08	31/05/2017	01132772456	0.0000	01132211190	40	0.0000
UK National			National	0.00	14:50:04	31/05/2017	01134678632	0.0000	01429860308	86	0.0000
UK National			National	0.00	15:34:52	31/05/2017	01134678632	0.0000	01455552233	77	0.0000
UK National			National	0.00	15:39:20	31/05/2017	01134678632	0.0000	01455552233	34	0.0000
UK National			National	0.00	16:29:09	31/05/2017	01134678632	0.0000	01455552233	70	0.0000
UK Local			Local	0.00	09:56:15	31/05/2017	01132772456	0.0000	01132211190	26	0.0000

0.00 MB £2.0843 11:19:42 £0.0000

Page 1 of 22 (529 items) [1] 2 3 4 ... 22

Export Show Column Selector Reset Column Defaults

Itemised Calls – this page shows the billed calls for the period shown. The top left of the screen shows your account name and numbers. You can sort the data by clicking on the column headers and you can slice and dice the information using the show column selectors. All information can be exported



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Bundle Usage

Account Name Mrs Miggins Pie Shoppe
Account Number 10000

Invoice Number 201705100111
Invoice Date 05 June 2018
Billing Period 01 May 2017

Bundle Name	CLI Number	Initial Mins	Unused Mins	Initial MB	Unused MB	Valid From	Valid To
100 ROW Minutes		100	100	0.00	0.00	01/05/2017	31/05/2017
250 ROW Minutes		250	250	0.00	0.00	01/05/2017	31/05/2017
250MB ROW Data		0	0	250.00	250.00	01/05/2017	31/05/2017
O2 O&O MBB 5GB		0	0	5120.00	5120.00	01/05/2017	31/05/2017

Bundle Usage – this page shows the bundle name, CLI and initial and unused elements of any bundles in the selected month.





demo telecom

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Usage Alert Rules

Account Name Mrs Miggins Pie Shoppe
Account Number 10000

Alert Rule	Telephone No.	Type	Live	Read Only	
Demo Template - 1		Spend	True	True	View
All Bundles		Bundle	True	False	View Amend
Demo Template - 1	07711833010	Spend	True	False	View Amend
Demo Template - 1	07710659636	Spend	True	False	View Amend
Demo Template - 1	07710659631	Spend	True	False	View Amend
Demo Template - 4		Data	True	False	View Amend
Long international calls to Germany		Call	True	False	View Amend
High call spend		Spend	False	True	View
Long duration calls		Call	True	True	View
Any calls over £5.00		Call	True	False	View Amend
Very high call spend		Spend	True	False	View Amend
Demo Template - 2 - Bundle Usage		Bundle	True	False	View Amend

Add New Rule

Usage Alert Rules - this page allows end users to set up any usage alerts or view those already created in the billing system. Alerts can be created for data, spend, call and bundles





CLI Self Care

Account Name Mrs Miggins Pie Shoppe
Account Number 10000

CLI	CLI Desc	SubSite	User Description	
01132772456				Edit
01133981001				Edit
01134678631				Edit
01134678632				Edit
01134678633				Edit
01134678634				Edit
01714014510				Edit
07000000127				Edit
07000000128				Edit
07000000138	pool test			Edit
07000000139	pool			Edit
07000000140	tester			Edit
07000000141				Edit
07000000142				Edit
07000000143				Edit
07000000144				Edit

CLI Self Care- this page allows end users to manage their CLIs, they can change the CLI description, move numbers between subsites (Cost Centre) and Site Users (end users)



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Account Number 10000

Invoice Number 201705100111
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CLI Description NONE
Telephone No. ALL
Destination Type ALL
Call Type Outbound

Select Report Quantity 10
Select Report

- Most Frequently Dialed Numbers
- Most Frequently Dialed Destination
- Most Expensive Dialed Numbers - Total
- Most Expensive Calls
- Longest Calls
- CLIs With Most Calls
- CLIs With Highest Calls Cost
- CLIs With Most SMS Calls
- CLIs With Highest SMS Calls Cost
- CLIs With Highest Roaming Calls Cost
- CLIs With Highest UK Data Cost
- CLIs With Highest Roaming Data Cost
- CLIs With Highest UK Data Usage
- CLIs With Highest Roaming Data Usage

Most Frequently Dialed Numbers

Destination	Other Party	Calls	Duration (Secs)		
UK Local	01132211190	91			
UK Local	01924266662	25			
Hutchinson G3 Mobile	07830231176	14			
UK National	01709588890	14			
UK National	01455552233	12	00:10:12		0.0000
UK National	01530264242	9	00:12:27		0.0000
UK Local	01977800466	8	00:13:36		0.0000
T Mobile, Virgin Mobile	07961561278	8	00:09:16		0.0000
O2 Mobile	07809898355	8	00:06:43		0.0000
T Mobile, Virgin Mobile	07985754742	7	00:03:12		0.0000
			03:50:44		£0.0000

Export

Top 10 – 50 Analysis reports –
these reports will allow users to analyse their call in a number of ways. You can find the most expensive call made for a particular bill period, numbers with the highest roaming calls. All these reports once run can be exported.





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Call Summary By Date

Account Name Mrs Miggins Pie Shoppe
Account Number 10000

Invoice Number 201705100111
Invoice Date 05 June 2018
Billing Period 01 May 2017

CLI Description NONE
Telephone No. ALL
Destination Type ALL
Call Type Outbound

Call Date	Calls	Duration	Cost
01 May 2017	0	00:00:00	0.0000
02 May 2017	22	00:33:52	0.2000
03 May 2017	19	00:32:27	0.1000
04 May 2017	25	00:28:51	0.4000
05 May 2017	19	00:34:59	0.0000
06 May 2017	0	00:00:00	0.0000
07 May 2017	0	00:00:00	0.0000
08 May 2017	24	00:22:47	0.2000
09 May 2017	25	00:35:42	0.1000
10 May 2017	31	00:36:07	0.1000

Call Summary by Date - these reports show you a breakdown summary of your call data for the selected month on a day by day basis.



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CLI Description NONE
Telephone No. ALL
Destination Type ALL
Call Type Outbound

Select Report Quantity 10
Select Report

- Most Frequently Dialed Numbers
- Most Frequently Dialed Destination
- Most Expensive Dialed Numbers - Total
- Most Expensive Calls
- Longest Calls
- CLIs With Most Calls
- CLIs With Highest Calls Cost
- CLIs With Most SMS Calls
- CLIs With Highest SMS Calls Cost
- CLIs With Highest Roaming Calls Cost
- CLIs With Highest UK Data Cost
- CLIs With Highest Roaming Data Cost
- CLIs With Highest UK Data Usage
- CLIs With Highest Roaming Data Usage

Most Frequently Dialed Numbers

Destination	Other Party	Calls	Duration (Secs)		
UK Local	01132211190	91			
UK Local	01924266662	25			
Hutchinson G3 Mobile	07830231176	14			
UK National	01709588890	14			
UK National	01455552233	12	00:10:12		0.0000
UK National	01530264242	9	00:12:27		0.0000
UK Local	01977800466	8	00:13:36		0.0000
T Mobile, Virgin Mobile	07961561278	8	00:09:16		0.0000
O2 Mobile	07809898355	8	00:06:43		0.0000
T Mobile, Virgin Mobile	07985754742	7	00:03:12		0.0000
			03:50:44		£0.0000

Export

Top 10 – 50 Analysis reports – these reports will allow users to analyse their call in a number of ways. You can find the most expensive call made for a particular bill period, numbers with the highest roaming calls. All these reports once run can be exported.

